

## **PRIVACY POLICY**

### **Why we collect your personal information:**

As a registered training organisation (RTO), we collect your personal information to process and manage your enrolment in a vocational education and training (VET) course.

### **How we use your personal information:**

We use your personal information to deliver VET courses to you and, as needed, to comply with our obligations as an RTO.

### **How we disclose your personal information:**

We are required by law (under the National Vocational Education and Training Regulator Act 2011 (Cth) (NVETR Act) to disclose the personal information we collect about you to the National VET Data Collection kept by the National Centre for Vocational Education Research Ltd (NCVER). The NCVER is responsible for collecting, managing, analysing, and communicating research and statistics about the Australian VET sector.

We are also authorized by law (under the NVETR Act) to disclose your personal information to the relevant state or territory training authority.

### **How the NCVER and other bodies handle your personal information:**

The NCVER will collect, hold, use and disclose your personal information in accordance with the law, including the Privacy Act 1988 (Cth) (Privacy Act) and the NVETR Act. Your personal information may be used and disclosed by NCVER for purposes that include populating authenticated VET transcripts; administration of VET; facilitation of statistics and research relating to education, including surveys and data linkage; and understanding the VET market.

The NCVER is authorized to disclose information to the Australian Government Department of Education, Skills and Employment (DESE), Commonwealth authorities, State and Territory authorities (other than registered training organizations) that deal with matters relating to VET and VET regulators for the purposes of those bodies, including to enable:

- Administration of VET, including program administration, regulation, monitoring and evaluation.
- Facilitation of statistics and research relating to education, including surveys and data linkage.
- Understanding how the VET market operates, for policy, workforce planning and consumer information.

The NCVER may also disclose personal information to persons engaged by the NCVER to conduct research on the NCVER's behalf. The NCVER does not intend to disclose your personal information to any overseas recipients. For more information about how the NCVER will handle your personal information, please refer to the NCVER's Privacy Policy at [www.ncver.edu.au/privacy](http://www.ncver.edu.au/privacy).

If you would like to seek access to or correct your information, in the first instance, please contact your RTO using the contact details listed below.

DESE is authorized by law, including the Privacy Act and the NVETR Act, to collect, use and disclose your personal information to fulfil specific functions and activities. For more information about how the DESE will handle your personal information, please refer to the DESE VET Privacy Notice at <https://www.dese.gov.au/national-vet-data/vet-privacy-notice>.

### **Surveys:**

You may receive a student survey, which may be run by a government department or an NCVER employee, agent, third-party contractor or another authorised agency. Please note you may opt out of the survey at the time of being contacted.

### **Contact information:**

At any time, you may contact the Innovative Institute of Australia about:

- Request access to your personal information
- Correct your personal information
- Make a complaint about how your personal information has been handled
- Ask a question about this Privacy Notice

via [info@innovative.edu.au](mailto:info@innovative.edu.au), phone +61 3 3 9973 9110, mobile phone +61 404 280 909, or reading/downloading the Innovative Institute of Australia Privacy Policy through the website [www.innovative.edu.au](http://www.innovative.edu.au).

### Support

If you need more information, please contact [marketing@innovative.edu.au](mailto:marketing@innovative.edu.au).

### VERSION HISTORY

Version Number	Date	Summary of changes
1.0	September 2021	New policy
2.0	December 2025	Revised and updated to include the changes according to the Standards for Registered Training Organisations (2025).